

Review Timeline: Aug-Dec 2015

11 August 2015

Commissioner publishes statement regarding the responses to her Review from public/statutory bodies (**Annex A**).

Statement highlights that Welsh Government and CSSIW have failed to provide assurance that action is underway or planned to deliver the outcomes for older people set out in the Commissioner's Care Home Review Report.

August-November 2015

Awaiting supplementary information from Welsh Government and CSSIW to provide assurance that required outcomes will be delivered.

10 November 2015

Commissioner publishes 'One Year On' statement (**Annex B**), which includes an update about responses to her Review from Care Home Providers and further information about action being taken by public bodies. Commissioner also outlines what follow-up work she will undertake relating to the Review.

Commissioner is unable to provide a further update in respect of assurance around the Requirements for Action allocated to the Welsh Government as they have not provided further information in respect of the action they have underway or planned to deliver the required outcomes for older people.

Commissioner writes to Minister for Health and Social Services to express disappointment and indicate continued willingness to provide advice and support in taking forward the required action.

27 November 2015

Letter received from Chief Inspector providing supplementary information to CSSIW's Review Response (**Annex C**).

08 December 2015

Final response / supplementary information provided by Welsh Government (**Annex D**).

23 December 2015

Commissioner writes to Chief Inspector of CSSIW (**Annex F**) and Minister for Health and Social Services (**Annex G**) to confirm that they have now provided sufficient assurance that action is underway or planned to deliver the required outcomes for older people.