

**P-04-633 To Raise Awareness of Poor Broadband in Our Area.
Correspondence from the petitioner to the Committee. 15.11.15**

Broadband issues here at Llawrbetws

- 1 We advertise caravans online through various websites. I am unable to upload pictures to the various websites
- 2 Businesses invoices are often sent via email.
- 3 Quarterly Vat return cannot be submitted online
- 4 Online banking is virtually impossible at times
- 5 Customers visiting the caravan park and the house that we let out expect wifi and our reviews mention the lack of broadband
- 6 Customers like to keep in touch via email to us and we email them with information and when billing
- 7 Need the internet to order online
- 8 Customers ask for images to be sent to them, in particular when enquiring about a caravan that is for sale, unable to send them have to send from home and email them to home or save on a pen drive to use at home.
- 9 Many aspects of running a business can only be submitted using the internet, e.g NRW licensing procedure, looking for information e.g council websites, online trade organization information system (www.bhhpa.org.uk), etc etc
- 10 It is a constant battle to carry on our business and if I have to do things at home I have to remember to take the relevant information home as I cannot remotely log on to our system because of the broadband issues we have

The list goes on and on but these are just a few points.

